



Michigan *Office of the Auditor General* **REPORT SUMMARY**

Performance Audit

Division of Chronic Disease and Injury Control

Community Public Health Agency Department of Community Health

Report Number:
39-690-02

Released:
June 2003

The Division of Chronic Disease and Injury Control endeavors to promote healthy lifestyle factors in individuals and vulnerable populations and communities to improve the length and quality of life for all Michigan residents through an organized program to reduce risk factors in schools, communities, health care settings, and work sites. The Division focuses its efforts on various chronic diseases and injuries.

Audit Objectives:

1. To assess the Division's effectiveness in administering State injury prevention programs.
2. To assess the Division's effectiveness in administering programs that help prevent and minimize State chronic disease deaths, illnesses, and costs.
3. To assess the effectiveness and efficiency of the administration of selected Divisionwide activities.

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Audit Conclusions:

1. We concluded that the Division was generally effective in administering State injury prevention programs.
2. We concluded that the Division was generally effective in administering programs that help prevent and minimize State chronic disease deaths, illnesses, and costs.

3. We concluded that the Division was generally effective and efficient in its administration of selected Divisionwide activities.

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Noteworthy Accomplishments:

Using a continuous quality improvement model, Division staff implemented a data evaluation process that was successful in streamlining the overall program reporting process for the Division's Breast and Cervical Cancer Control Program. As a result of these changes, the Division reported that there has been an increased adherence to the Centers for Disease Control and Prevention (CDC) timeliness performance indicators for abnormal breast screenings and for abnormal cervical screenings. Because of this improvement, CDC highlighted the Michigan Quality Improvement Program on its Web site.

In addition, the Division's Diabetes Control Program was recognized by the Assistant Secretary for Health and Human Services, U.S. Department of Health and Human Services, in 2002 for its "Best Practice Initiatives" in diabetes. The Division informed us that the "Best Practice Initiatives" award is given to state programs that demonstrate quality and success in program outcomes.

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Reportable Conditions:

The Division did not seek to continue its injury prevention programming for fire safety and prevention by reapplying for federal funds available through CDC (Finding 1).

The Division did not maintain proper documentation of the use of its SAFE KIDS van, as required by State regulations (Finding 2).

The Division needs to ensure that diabetes self-management education programs are recertified in a timely manner (Finding 3).

The Division could improve the effectiveness of its Diabetes Control Program by enhancing its efforts to ensure the completeness of its diabetes database (Finding 4).

The Division needs to improve its monitoring controls to ensure that contractors are effectively and efficiently fulfilling their programmatic and fiscal obligations (Finding 5).

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Agency Response:

Our audit report contains 5 findings and 5 corresponding recommendations. The Division's preliminary response indicated that, although it agreed with Finding 1, it did not necessarily agree with the recommendation. The Division's preliminary response also indicated that it generally agreed with Findings 2, 3, 4 and parts a., c., and d. of Finding 5 and that it had complied or would comply with the corresponding recommendations. The Division's preliminary response further indicated that it did not agree with part b. of Finding 5.

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A copy of the full report can be obtained by calling 517.334.8050 or by visiting our Web site at: www.state.mi.us/audgen/



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